

Sunday, August 16, 2009

AUTO HAUS
100-101 Greene Dr
Yorktown, VA. 23692

Gentlemen:

I am not in the habit of writing letters to businesses, but up to this point, I have never been as impressed with an organization as I am with yours. I cannot say enough about my experience with your company, as well as Garry's and Rob's outstanding service and attention to detail.

I own and drive a Cadillac STS, a Corvette, two S10 pick ups, a Chevy Tahoe, a 1970 Chevelle (show car) and a 1923 Bucket T (show car). None of these are as much fun to drive as my Superformance MKIII Cobra. The ride is incredibly smooth and it handles turns like it's on rails. More importantly, as you can probably imagine, I am told that I am the "coolest grandfather in the whole world".

Rob Carpenter:

I absolutely hate the process of buying cars, but you made it a true pleasure. I kept waiting for the other shoe to drop, but it never did. Your word was as good as gold—and in the world we live in today, that is really saying something. I have never been as relaxed buying anything as I was with this car.

Garry Stace:

Historically, service after the sale has always proven to be a big disappointment to me. However, as with everything else at Auto Haus, I can't say enough good things. Just as an example, one day, I called three times with questions—yet, you always made me feel that my "stupid questions" were important ones...and you never once acted as though you were bothered or too busy to help me. I sincerely appreciate your attention to detail, as well as your double checking items. You, sir, have made the package complete.

Thank you for taking the stress and hassle out of this car buying experience for me. I am thrilled with the finished product, and can't thank you enough for all you have done.

Very Respectfully,

James P. Schroff

